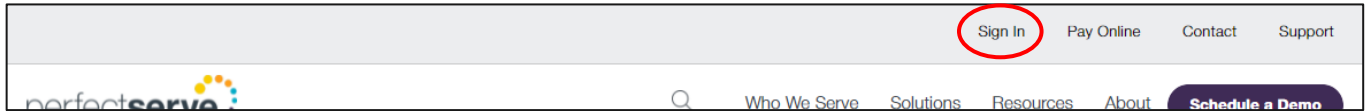


### Get Help From Support

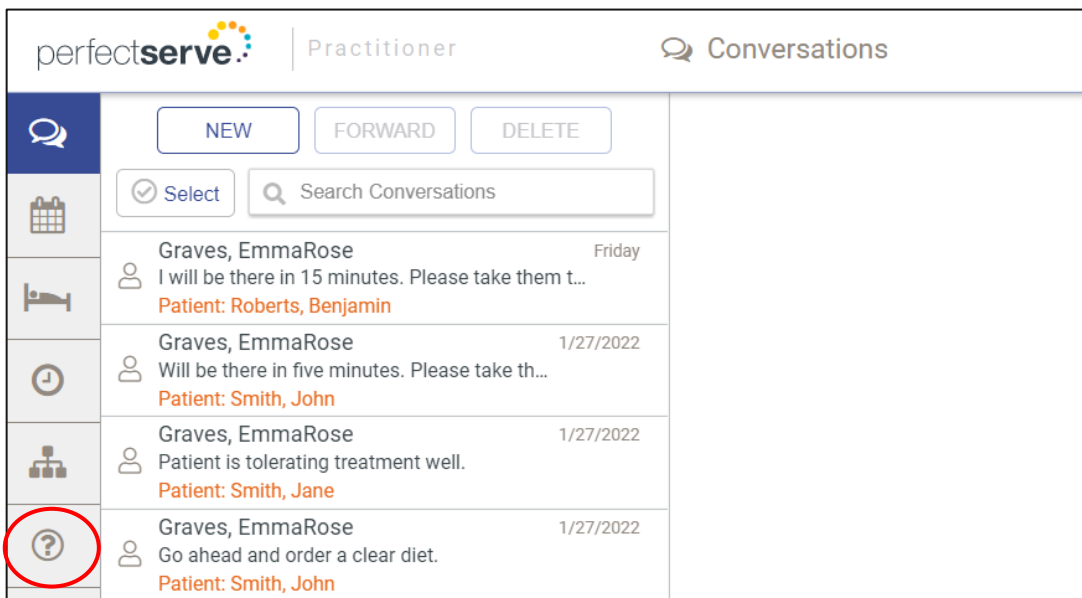
1. Go to [www.perfectserve.com](http://www.perfectserve.com) and click **Sign In**.



2. Enter your PerfectServe, or hospital-issued, credentials; then, click **Sign In**.



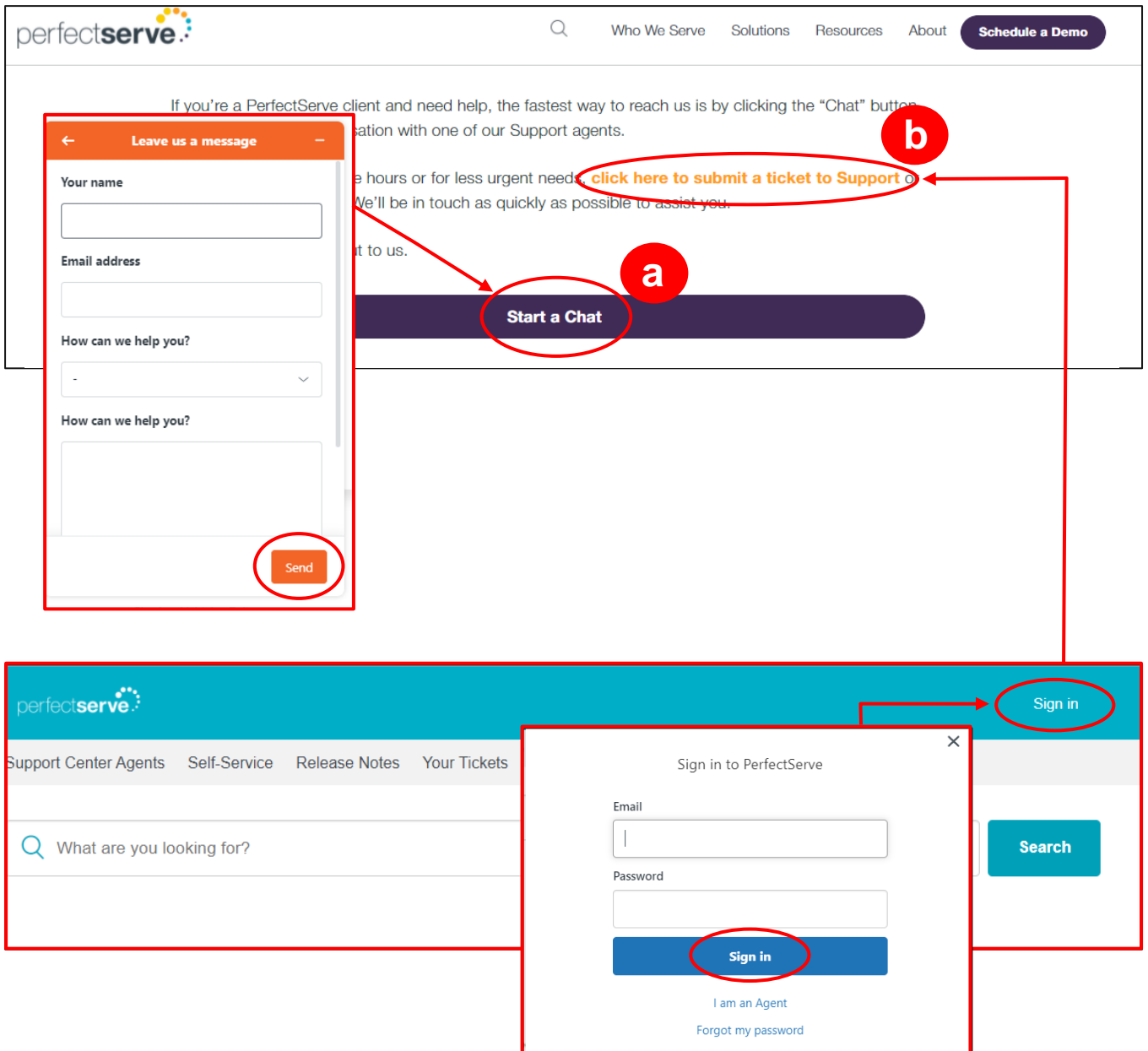
3. Select **Get Help** from the navigation menu.



4. Select how you want to reach Support for assistance.
  - Start a live chat
  - Submit a ticket
  - Call Support at 877-844-7727

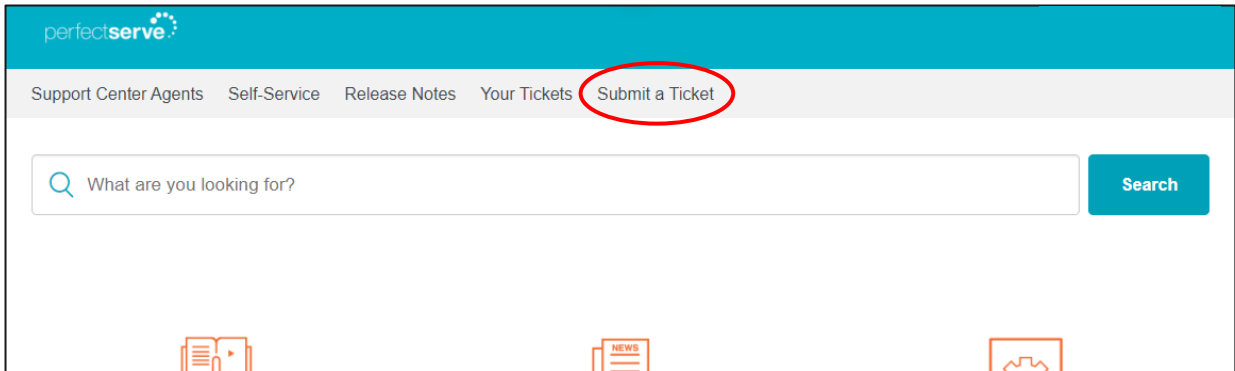
### Get Help From Support *continued*

- a) To initiate a chat session with a Support Center Specialist, click **Start a Chat**.
  - Enter information in the appropriate fields and click **Start chat**.
  
- b) Select **Click here to submit a ticket to Support** to create a ticket for assistance.
  1. Select **Sign In** to log in and track previous tickets to Support.
  2. Enter your login credentials; then, click **Sign In**.



### Get Help From Support *continued*

3. Select **Submit a Ticket** in the top navigation panel.



4. Select the issue from the drop-down menu. Complete all required fields and when finished, click **Submit**.

