

Care Team Web App

August 2020 Release Notes

Care Team web app updates coming August 18th

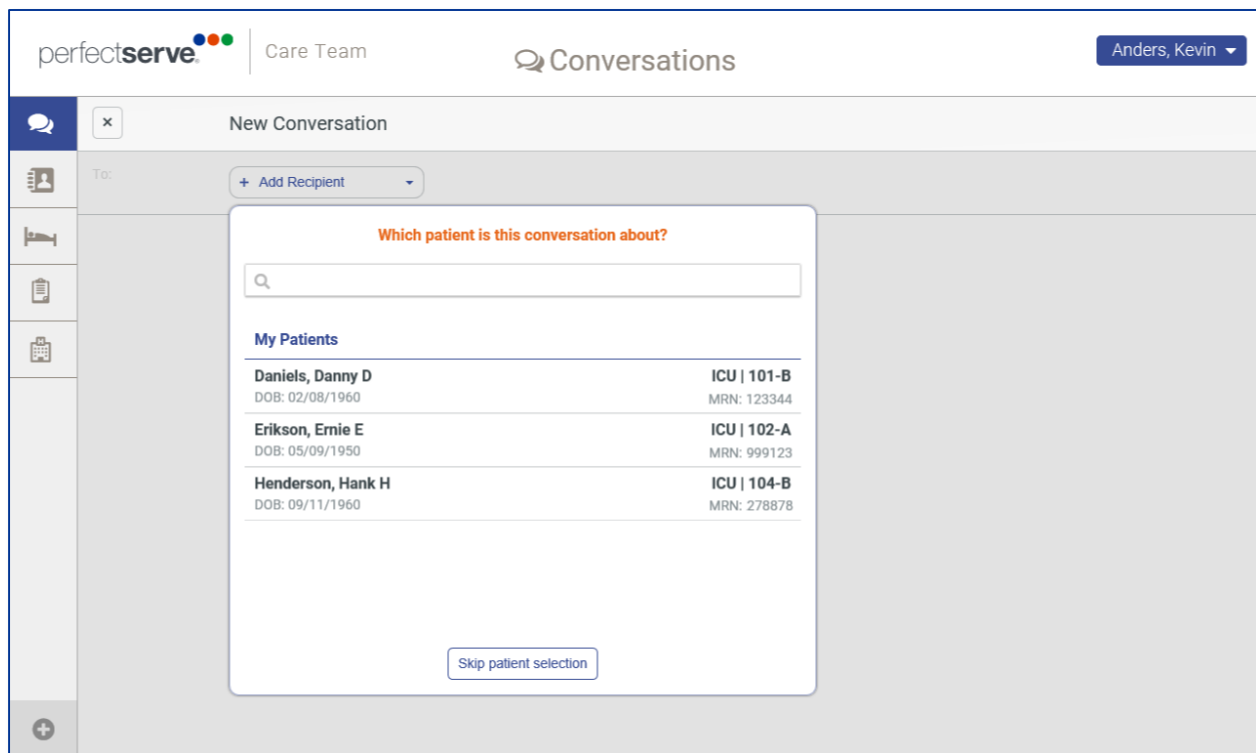
Our August update offers new features and an improved user experience:

- Quickly view and communicate about “My Patients”
- Easier to search your Contacts
- Forward conversations just like starting a new conversation
- Simplified department sign-in screen

My Patients

Customers using our Patient Centered Care Team Access module can now find and communicate about their patients more easily and quickly. When starting a new conversation about a patient, staff will automatically see a list of the patients assigned to them. Spend less time typing and searching for the patients you communicate about most frequently. Or search the patient list to collaborate on other patients just like you do today.

Note that Patient Centered Care Team Access is an optional module, and this feature may not be activated in your facility. For more information, please contact your PerfectServe representative.



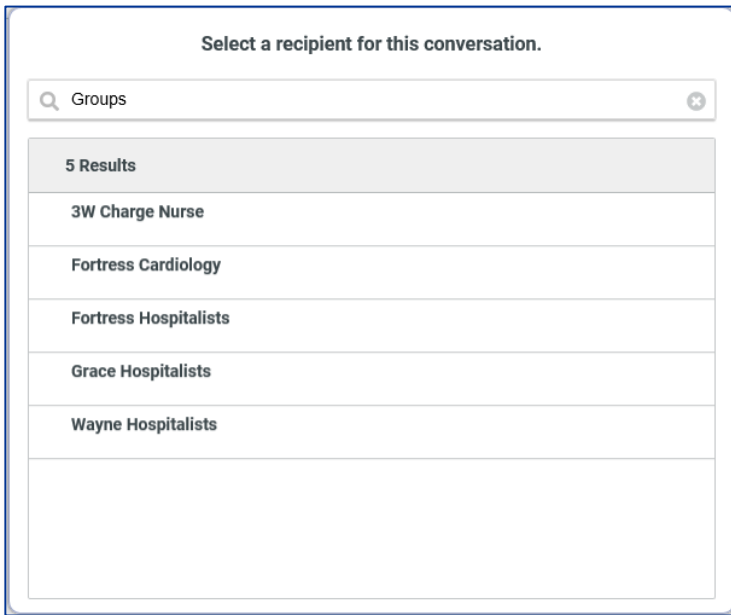
Contacts Search

Finding the right colleague is now easier and faster.

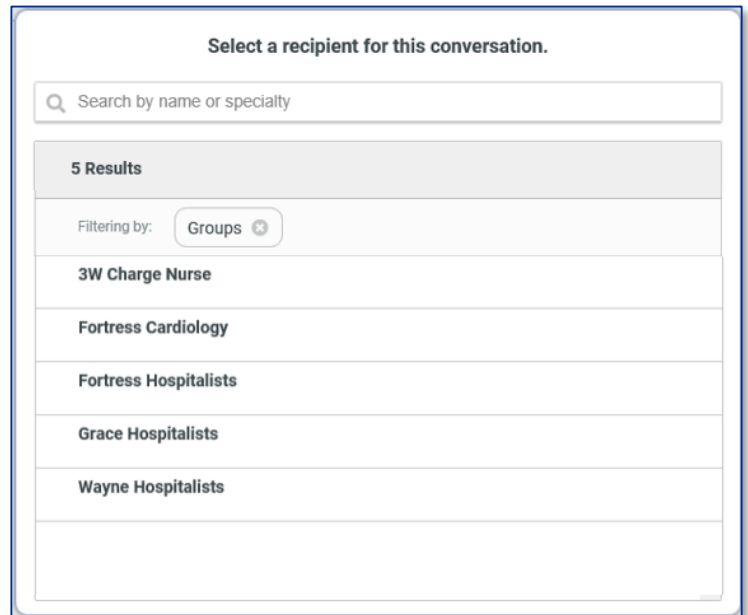
View results faster with “search as you type”. Enter a few letters, and Care Team will automatically return results. No need to press the enter or return key. This can be useful when you’re not sure of the exact spelling of a name.

We’ve improved the display of preset filters like “Groups”, making it more intuitive to find a group within the list.

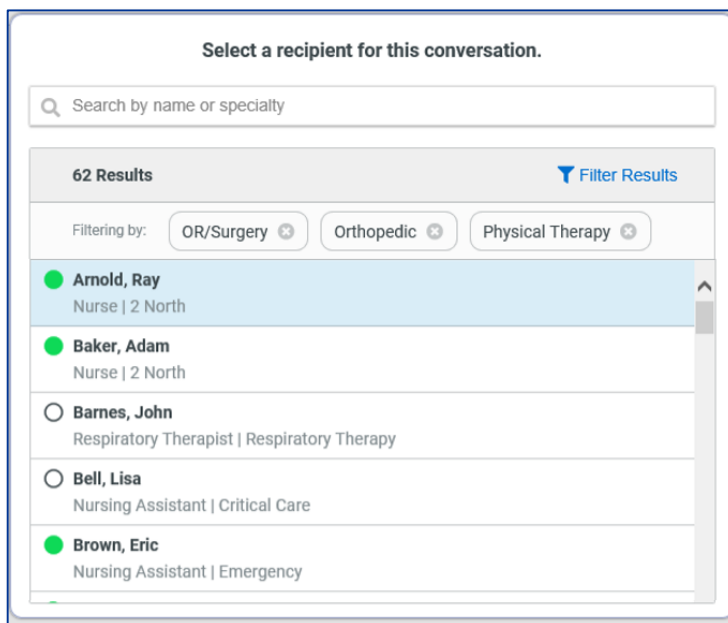
BEFORE



AFTER



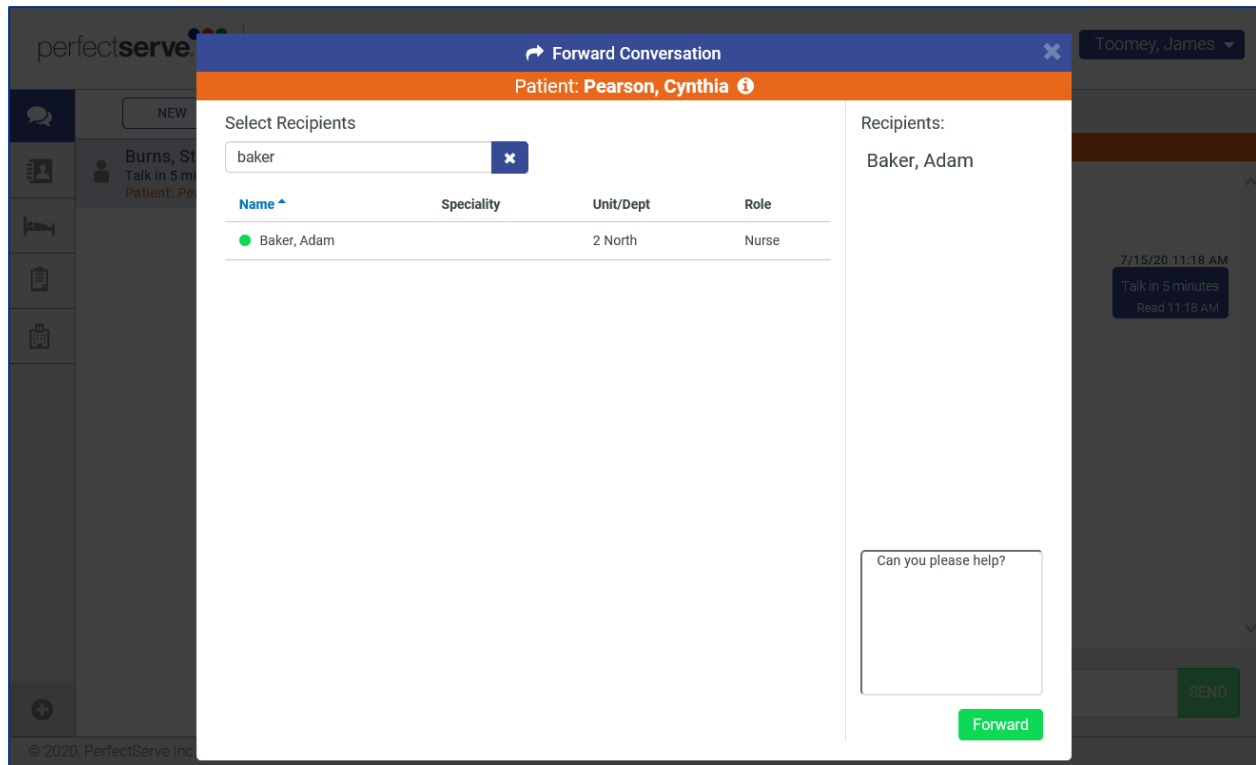
Staff can now select multiple filters to view Contacts in more than one department or specialty.



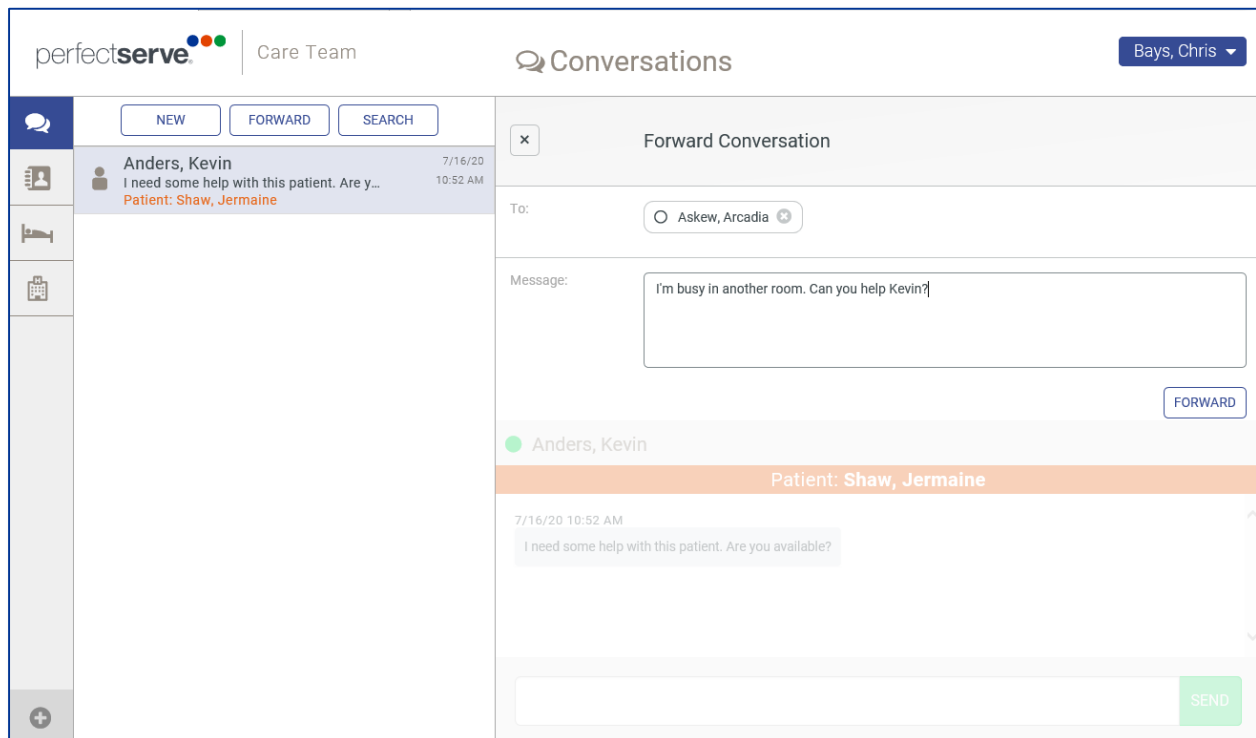
Forwarding Conversations

In a previous release, we delivered an improved look and feel for starting new conversations. Now, we've updated the Forward Conversation feature to match.

BEFORE



AFTER



Department Sign-In Screen

In response to customer feedback, we've simplified the department sign-in screen by removing the buttons for "Deactivate" and "Activate".

Individual staff can sign in by simply clicking their name. If the user was Inactive, signing in will automatically activate them and ask them to confirm their shift end time. At the shift end time, the user will automatically be made Inactive.

BEFORE

Active		Inactive	
Staff Name ^	Shift End	Staff Name ^	
● Arnold, Ray	8:00 PM	○ Davis, Kerry	ACTIVATE
● Baker, Adam	8:00 PM	○ Denny, Mark	ACTIVATE
● Glover, Donald		○ Duarte-Stucky, Mary	ACTIVATE
● Toomey, James	7:00 PM	○ Fisher, Jay	ACTIVATE
		○ Graves, EmmaRose	ACTIVATE
		○ Gray, Isabell	ACTIVATE
		○ helen, test	ACTIVATE
		○ Henry, Barbara	ACTIVATE
		○ Hurt, Abigail	ACTIVATE
		○ Mays, Josh	ACTIVATE

AFTER

Active		Inactive	
Staff Name ^	Shift End	Staff Name ^	
● Lane, Horton	7:00 PM	○ Brown, Kevin	
● McFly, Kevin	5:00 PM	○ Lee, Lemon	
		○ O'Hanlon, Kathleen	
		○ Samsonite, Mary	
		○ Shah, Amy	
		○ White, Sam	

Department Sign-In Screen (continued)

If you wish to activate or deactivate other users, perhaps as a unit coordinator adjusting status on behalf of their unit nursing staff, you can accomplish this by signing in and navigating to the Unit/Dept view, where the Activate & Deactivate buttons remain available.

The screenshot shows the 'Unit / Dept' view in the PerfectServe interface. At the top, it displays 'perfectserve Care Team' and 'Unit / Dept' with a dropdown menu showing 'Lane, Horton'. Below this, a header for '4 West' includes a 'Staff' tab, a 'Devices' tab, and an 'IMPORT STAFF' button. The main content area is split into two columns: 'Active' and 'Inactive'. The 'Active' column lists two staff members: Lane, Horton (7:00 PM) and McFly, Kevin (5:00 PM), both with 'DEACTIVATE' buttons. The 'Inactive' column lists six staff members: Brown, Kevin; Lee, Lemon; O'Hanlon, Kathleen; Samsonite, Mary; Shah, Amy; and White, Sam, all with 'ACTIVATE' buttons. A sidebar on the left contains a search icon and a plus sign.

Active		Inactive	
Staff Name ^	Shift End	Staff Name ^	
● Lane, Horton	7:00 PM	○ Brown, Kevin	ACTIVATE
● McFly, Kevin	5:00 PM	○ Lee, Lemon	ACTIVATE
		○ O'Hanlon, Kathleen	ACTIVATE
		○ Samsonite, Mary	ACTIVATE
		○ Shah, Amy	ACTIVATE
		○ White, Sam	ACTIVATE