

Forwarding Phones to PerfectServe

How To Forward Phones To PerfectServe

Call forwarding is a service that is either provided by your local phone carrier or controlled by your telecom system. PerfectServe provides a toll-free number to access the PerfectServe platform but does not control the forwarding of phone lines.

WARNING

When redirecting your phone lines to your PerfectServe service (i.e., afterhours or holidays), it is imperative that they are forwarded to your designated PerfectServe phone number rather than the PerfectServe Support Center line. Forwarding calls to the PerfectServe Support Center line could lead to delays in patient care.

Please note that the PerfectServe Support Center cannot take patient messages.

Activate Call Forwarding

1. **Dial *72** (some areas require 72#).
2. Dial your assigned 10-digit **PerfectServe number**.
3. **Select #**. (For example, *721235556789# forwards your phone to 123-555-6789.)

Deactivate Call Forwarding

1. **Dial *73** (some areas require 73#).

NOTE

If you are unable to forward your phone lines using the above method or encounter issues, please contact your local phone company or telecom department for assistance.