

Get Help From Support

1. Go to www.perfectserve.com and click **Sign In**.



2. Enter your PerfectServe, or hospital-issued, credentials; then, click **Sign In**.

3. Select **Get Help** from the navigation menu.



4. Select how you want to reach Support for assistance.
 - Start a live chat
 - Submit a ticket
 - Call Support at 877-844-7727

Get Help From Support *continued*

1. To initiate a chat session with a Support Center Specialist, click **Live Chat**.
 - a. Enter information in the appropriate fields and click **PerfectServe**.
2. Select **Click here to submit a ticket to Support** to create a ticket for assistance.
 - a. Select **Sign In** to log in and track previous tickets to Support.
 - b. Enter your login credentials; then, click **Sign In**.

Customer Support

If you're a PerfectServe client and need help, the fastest way to reach us is by filling out the information below and selecting PerfectServe. Our Support Agents are available 24 hours.

For less urgent needs, [click here to submit a ticket to Support](#) or call us at 877.844.7727 ext. 5. We'll be in touch as quickly as possible to assist you. Thank you for reaching out to us.

Name* Email*

Message*

PerfectServe

perfectserve

Support Center Agents Self-Service Release Notes Your Tickets

What are you looking for? **Search**

Sign in

Sign in to PerfectServe

Email

Password

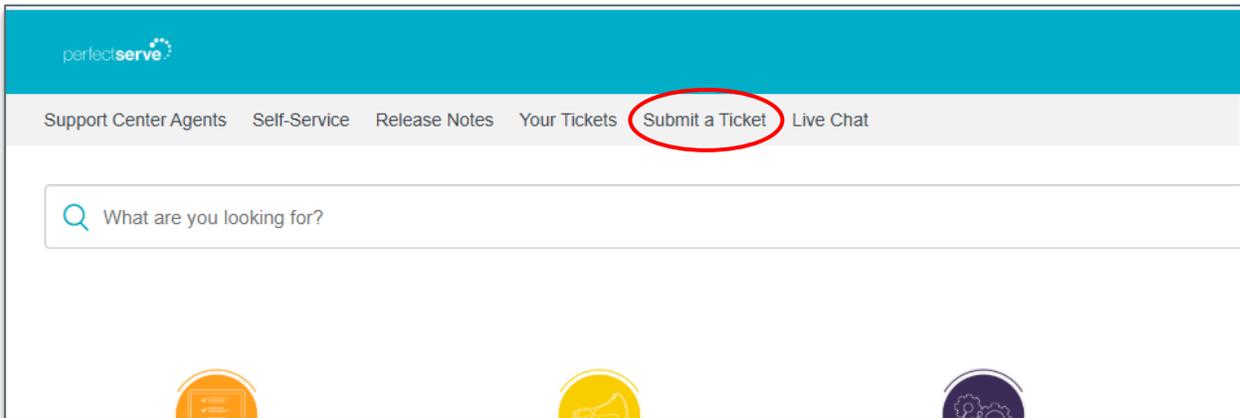
Sign in

[I am an Agent](#)

[Forgot my password](#)

Get Help From Support *continued*

3. Select **Submit a Ticket** in the top navigation panel.



4. Select the issue from the drop-down menu. Complete all required fields and when finished, click **Submit**.

